# **Hospitality:**

Colorado Railbike Adventures is a locally owned and operated railbike excursion and event business located in historic Erie Colorado. Railbiking is a fun, outdoor activity where guests ride pedal powered railcars along the railroad tracks for an outdoor adventure through open spaces. Our mission is to bring people together, create connections, enjoy the outdoors and be reminded of our history in a fun and one-of-a-kind experience for all ages.

The Hospitality role is a part time role supporting the manager with customer relations and merchandising at the depot. Hospitality crew will be responsible for helping guests check in prior to departure, validate waivers before departure, and manage the sale of merchandise and refreshments. Peak operating season is May-December.

## What you will be doing:

- Represent Colorado Railbike Adventures mission and vision
- Assist manager, assistant manager and team member as needed
- Complete customer check in procedures
- Merchandise sales and inventory
- Provide customer service during special events, field trips, corporate outings, and parties
- Site maintenance of picnic area, tents, turf, and bathrooms

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### What we expect from you:

- Strong communications skills with team members, guests and community partners
- Outdoor enthusiasts ONLY; we work in all weather conditions
- Excellent guest service skills with people of all ages and abilities
- Quick and creative problem solving skills
- Independently motivated

#### Qualifications:

- CPR and First Aid Certification or willingness to be trained
- FRA Rules Certification (training provided)
- 15+ years old

#### Schedule:

- Peak Season May-December
- Flexible shifts depending on staffing and schedule
- Weekends
- Holidays

#### Pay

Starting at \$15hr

\*\*\*At Colorado Railbike Adventures, we believe that every individual deserves equal consideration for employment opportunities, regardless of their race, color, religion, sex, sexual orientation, gender identity, national origin, disability, or any other protected status. As an employer, we pledge to:

Provide Fair and Unbiased Hiring Processes: We evaluate candidates based on their qualifications, skills, and experience without regard to any discriminatory factors. Our hiring decisions are guided by merit and the ability to contribute to our team.

Create an Inclusive Environment: We foster an environment where everyone feels welcome, respected, and valued. Discrimination, harassment, and bias have no place in our workplace.

Accommodate Individuals with Disabilities: We make reasonable accommodations for applicants and employees with disabilities to ensure equal access to employment opportunities. If you require an accommodation during the application process, please let us know.

We invite all qualified individuals to explore career opportunities with us. Join our railbike adventures and be part of a team that celebrates differences and embraces the unique contributions of each person.